

Cabinet 31st May 2017

Public

**Proposed Consultation on a Public Spaces Protection Order for  
Shrewsbury Town Centre**

Responsible Officer: **Rod Thomson**

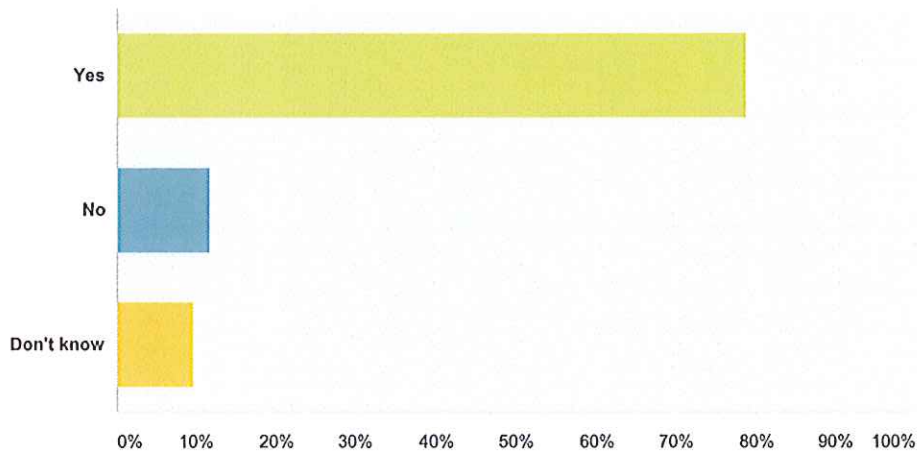
Rod.thomson@shropshire.gov.uk Tel: 01743 251739

**Appendix G – Online consultation results for questions 12- 16  
concerning the dispersal from the public area prohibition including  
the effects this behaviour has had on respondents.**

Public spaces protection order for Shrewsbury town centre

**Q12 Do you consider there are behaviours that would be preventable by including this prohibition within the public areas defined by the map?**

Answered: 94 Skipped: 14

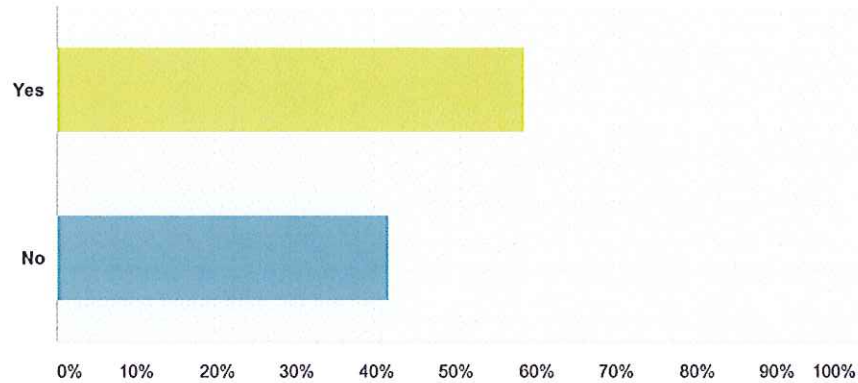


Answer Choices	Responses	
Yes	78.72%	74
No	11.70%	11
Don't know	9.57%	9
<b>Total</b>		<b>94</b>

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**Q13 Have these behaviours had an impact on your enjoyment of the public areas defined by the map?**

Answered: 94 Skipped: 14



Answer Choices	Responses	
Yes	58.51%	55
No	41.49%	39
<b>Total</b>		<b>94</b>

#	If you answered yes, please use this space to provide details of the impact and effect it had on you:	Date
1	Individuals dispersing from nighttime venues creating noise in the street outside our house after midnight	3/9/2017 4:00 PM
2	When you young family play in the area when needles/drug paraphernalia is often found	3/8/2017 3:43 PM
3	I am concerned that Chuggers continue to appear in central Shrewsbury,as recently as a couple of weeks ago. On this occasion both my wife and I spotted reps from Guide Dogs for the Blind loudly hailing pedestrians and approaching them. My wife and I were harrassed last year in Pride Hill by chuggers from the British Red Cross, who were rude and invasive.	3/3/2017 4:53 PM
4	CHUGGERS! We assume these would be covered by Prohibition 3. My husband and myself have been assailed on more than one occasion, most recently last year by British Red Cross operatives who were forseful and rude, adding rude comments as we avoided their blocking attempts. They particularly seem to target women old and young. Increasing limitations on their operations to be warmly welcomed.	3/3/2017 3:53 PM
5	I've been approached by people pestering me for money	3/3/2017 9:04 AM
6	So called street sleepers obstructing the footpath and entrances to shops. Litter being left behind when the street sleepers move on is unsightly and detrimental to tourism economy. I have seen passers by in fear of rowdy arguments between street sleepers. Dogs accompanying street sleepers are not well controlled and I have seen them attempting to attack other dogs. Personal baggage is often left unattended on busy streets, especially Pride Hill. In any other environment this would be regarded as a security risk but it appears not to be a matter of concern to the police in Shrewsbury. Alarm would be raised if I left an unattended suitcase on Shrewsbury station; people who behave in that manner on busy streets should be excluded.	3/2/2017 9:25 AM
7	Town Council staff have regularly witnessed groups of individuals congregating that cause nuisance, alarm, harassment and distress to the local public	2/27/2017 4:05 PM
8	This sounds like too high of a power and can be abused if enforced based on incorrect feedback. Example often you get elderly people considering teenagers in a group as dangerous but should they be dispersed just because they are hanging out	2/20/2017 11:23 AM
9	As before in previous questions	2/1/2017 7:14 PM

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10	Too many vagrants setting up in doorways & begging etc. when I have been returning from a Film/Theatre performance.	1/28/2017 9:27 AM
11	homeless people in groups in doorways in town centre with a lot of dogs, bags etc	1/25/2017 4:15 PM
12	See previous comments	1/20/2017 7:04 PM
13	Aggressive behaviour / frightening - chosen a different route	1/19/2017 5:01 PM
14	This has been useful with the vagrants causing problems in the town centre. When they congregate they commit nuisance or swear loudly. They also aggressively beg to members of public.	1/19/2017 1:26 PM
15	Approached by drunken men during the day time!	1/19/2017 11:10 AM
16	Large intimidating groups of abusive people on regular occasions, on old St chads green.	1/17/2017 8:33 PM
17	it is the same answer as above. they need help not prosecution. you should also have a box for the improvement as it all you have done is moved them on then the problems go else where and nothing is improved.	1/17/2017 8:30 PM
18	The behaviours I have observed at Shrewsbury Station made me fear for my safety. I observed the Transport Police trying numerous measures to attempt to resolve the incident, before driving the perpetrator away. I believe disallowing such people to use the station area, may deter them from future anti-social behaviour. Such offenders need to be clear about the consequences of their behaviour.	1/16/2017 9:16 PM
19	Seeing people (men) dealing drugs in public always makes me feel angry as I strongly feel that public space where there will be children and elderly people is not the place for that behaviour - one person hanging around looking shifty, someone else coming along, them both looking shifty for a bit before going their separate ways - sometimes one on a bike being ridden through pedestrians without much care or attention. I would be very happy not to see this going on. The gathering in shop doorways on Pride Hill during the day and early evening is a situation that can sometimes impact, sometimes not, depending on how many people there are and what state they are in. I consider myself a robust person with an open mind, but when people are so obviously and aggressively occupying a piece of public space that by rights should be used by everyone and behaving in a way within that space that has an impact on others; that is anti-social and should not be tolerated.	1/16/2017 5:50 PM
20	Same as before, the streets need to be cleared of 'vagrants'. Also 48 hours is not long enough, maybe 7 days would be suitable.	1/16/2017 3:37 PM
21	I have been harassed by them whilst returning home . Some ask for money...some comment on my dog.Boots Chemist is to be avoided I often hear hear foul language and have had harassment from them in the past.	1/15/2017 1:23 AM
22	This seems aimed at individuals that the police have a problem with, banning is a waste of time, someone try talking to them or take them to the Ark. If people have drug or alcohol problems then someone needs to help them not look the other way, all people are human beings.	1/14/2017 10:49 PM
23	Shouting, staggering through the town, squatting outside shop doorways.	1/14/2017 7:35 PM
24	I run a business where we spend far too much time having to move roughy sleepers on from inside or outside our premises.	1/14/2017 11:30 AM
25	See above topic	1/14/2017 9:16 AM
26	Certainly, fighting and drunken behaviour is scary, but the door staff and police should stop it before it get to the point of trouble.	1/13/2017 8:27 PM
27	Seeing groups of people loitering following disorder in the town is concerning. I've seen the police take people away only for them to keep coming back and further issues occurring	1/13/2017 1:46 PM
28	Rough sleepers sometimes leave a mess; syringes are hazardous; high spirited activity resulted in damage to property.	1/13/2017 11:05 AM
29	Large gatherings of homeless and their dogs are very intimidating and a hazard to people in the town. I understand that people have a right to be in the town but genuinely visitors will not longer visit because they find groups such as this and those in the night time economy scary.	1/13/2017 8:36 AM
30	There is behaviour I have observed which might just come into the general category of 'yobbery'. That is foul language, gatherings of significant sized groups of persons creating an intimidating presence.	1/12/2017 8:31 PM
31	I have been harassed by drunk people whilst walking home from work.	1/12/2017 4:24 PM
32	Rough sleepers in doorways at night and early morning is concerning and makes the town centre like a ghetto Groups of rough sleepers congregating in town centre, some with dogs not always on leads. Again makes the town seem less safe to visit. Further, I feel sure there are links to drug taking here.	1/12/2017 4:21 PM
33	Large groups congregating on Pride Hill, intimidating behaviour.	1/12/2017 12:16 PM

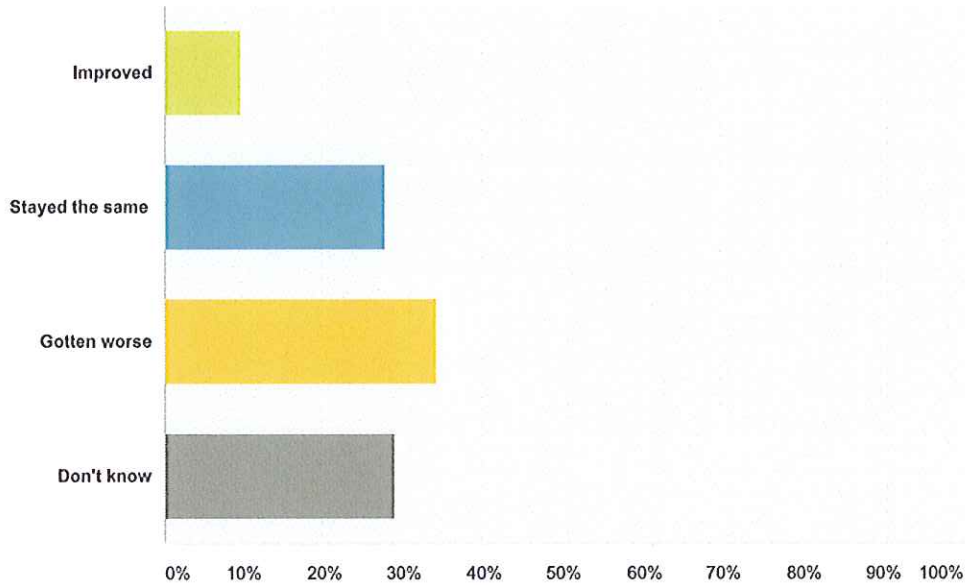
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34	Raucous and disturbing behaviour by people begging on the streets, especially Pride Hill. People have been frightened by this behaviour which also gives visitors a bad impression of the town. Parts of Pride Hill are frequently obstructed by people sitting on the ground with their belongings and waste scattered around. Some individuals pretend to be playing a musical instrument as a cover for begging, others sell scrap art without a licence.	1/12/2017 9:18 AM
35	Fed up of seeing dirty beggars on the street.	1/11/2017 12:42 PM
36	Large groups of youth make me concerned for the wellbeing of elderly and my own children.	1/10/2017 1:59 PM
37	Dispersal orders a currently not running for long enough to create impact, we have a few days grace then the offenders are just back again.	1/10/2017 10:46 AM
38	groups of intimidating looking youths smoking cannabis and cigarettes and using foul language around family areas particularly monkmoor recreation centre	1/9/2017 11:04 PM
39	Groups of drunks gather in town late evening. They have no consideration for another person's welfare. Their intent is to obtain alcohol and drugs.	1/9/2017 9:45 PM
40	Drunk abusive people	1/9/2017 5:14 PM
41	Persistent begging in public areas such as frankwell foot bridge cause nuisance to shoppers	1/9/2017 2:01 PM
42	Previous comments apply	1/9/2017 12:33 PM
43	As the official destination marketing body for Shropshire we have received complaints from visitors about such behavior and this has put them off visiting Shrewsbury again.	1/9/2017 11:09 AM

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**Q14 Do you think these behaviours have improved or worsened over the last 12 months?**

Answered: 94 Skipped: 14

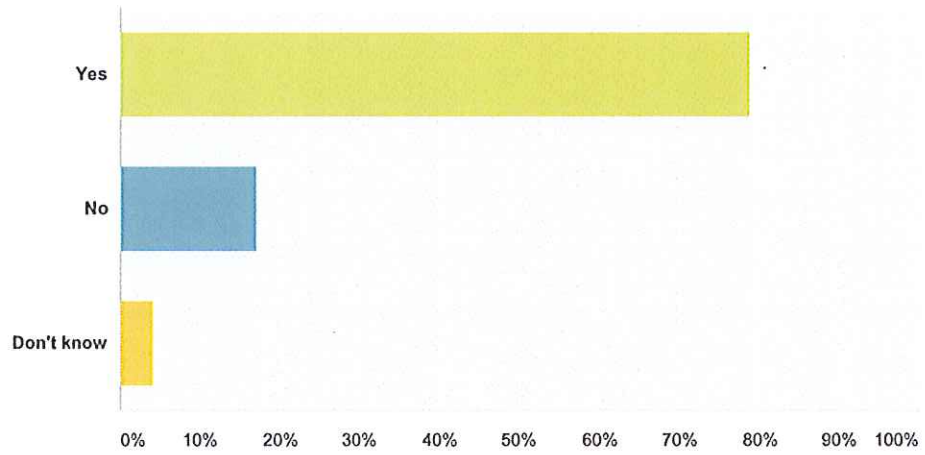


Answer Choices	Responses	
Improved	9.57%	9
Stayed the same	27.66%	26
Gotten worse	34.04%	32
Don't know	28.72%	27
<b>Total</b>		<b>94</b>

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**Q15 Do you think this proposal should remain within the PSPO?**

Answered: 94 Skipped: 14



Answer Choices	Responses	
Yes	78.72%	74
No	17.02%	16
Don't know	4.26%	4
<b>Total</b>		<b>94</b>

## Public spaces protection order for Shrewsbury town centre

### Q16 Please use this space to make any additional comments about the proposal to prohibit this behaviour through the proposed PSPO.

Answered: 17 Skipped: 91

#	Responses	Date
1	chuggers should have strict limits as to area of operation, number of workers in the area and their behaviour. Any breaking of the rules should result in a permanent ban from the town centre for the purpose of chugging.	3/3/2017 4:53 PM
2	Observed representatives from Guide Dogs for the Blind in Pride Hill only a week ago, at least two and of the loud, matey school of chugging. A total ban would be the ideal!	3/3/2017 3:53 PM
3	What is the difference between begging and blowing into a whistle? Why doesn't the Council insist on individuals having to pay for a street performers licence before they are allowed to ply their trade in the town centre?	3/2/2017 9:25 AM
4	I think the focus should be on ending homelessness, not criminalising homeless behaviour	2/23/2017 5:18 PM
5	Again, Shrewsbury has the potential to be a liberal place if it wasn't steered to conservatism by an affluent minority	2/20/2017 11:23 AM
6	More explanation needed on how such an order would be enforced. Particularly for 48 hours.	1/20/2017 1:25 PM
7	I suppose the same thing applies, if there is just one area then it is moved on etc etc the same as applies to problem families in the housing sector. housing is the problem . I know that some do not want to be helped but mainly because of what is on offer does not really help them. many would do well in a community setting were they have space but help is at hand.	1/17/2017 8:30 PM
8	No-one should be allowed to behave in such a way in a public space that intimidates others or reduces their confidence in, or enjoyment of going into the town centre. I'm sure that none of the people I'm thinking of as I write this who spend the majority of their day sitting in shop doorway on Pride Hill or walking about the town centre on some unknown business, would ever want to alarm or intimidate a member of the public. However, it seems, for whatever reason, that they are not able to consider others - it's as if, as a group, they are in a parallel universe where they can behave how they want and not have to think about the wider society that uses the town centre for going to work, shopping, eating out, going to meetings, going to see a film or music. I know why that might be the case - if all of the things I've just listed are out of your reach why should be that interested in a society that places a lot of value on them, but it is still selfish. Maybe it's just the way it has to be - society ignores them as individuals (apart from giving them negative attention) and so they ignore everyone who is part of that society. It can lead to some uneasy tensions sometimes.	1/16/2017 5:50 PM
9	I feel things have improved recently..not so much bedding about...	1/15/2017 1:23 AM
10	As above	1/14/2017 7:35 PM
11	CCTV Coverage.	1/13/2017 11:05 AM
12	There are rough sleeping buskers who are a complete waste of time and should be banned and moved on. There is a good demand for talented buskers but the town is ill served by beggars and the penny whistle brigade	1/12/2017 4:21 PM
13	Any items left unattended should be removed immediately by police or council officials. Places that have been deemed unlikely targets for terrorist attack have proved to be nothing of the sort. Shrewsbury is currently an open house given the acceptance by the police and council of unattended baggage being left on Pride Hill.	1/12/2017 9:18 AM
14	Questions 12, 13, and 14 are inappropriate as the behaviour being referred to is the removal of trouble-makers for 48 hours - but I have answered them as the software demands that answers be given. Yes, police and wardens should have the power to order people to stay away from the city-centre for 48 hours, or even longer - why not a whole month, so that people learn that making trouble in the city-centre on one weekend will deprive them of visiting the city-centre for three further weekends? However, it would be best to get at the cause of the undesirable behaviour, rather than debating whether to remove people, and for how long. The causes are pubs staying open after 11pm, poor discipline in some pubs that close at 11pm, and late-night clubs being permitted to operate within the city-centre.	1/10/2017 2:36 PM
15	I have tried to be honest in section 14, in that it is better, but only because of the colder weather, when the same miscreants would rather cause trouble in shelter	1/10/2017 12:54 PM
16	Dont know how this is managed. How do you prevent someone returning within 48 hours and if they do what happens to them?	1/9/2017 12:33 PM



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17

I believe that this is targeted at young people. If young people have to leave the area it might have Safeguarding issues, as you will be moving them away from the well lit, patrolled and populated areas that offer them protection.

1/9/2017 10:46 AM